

BOOST Feedback Model

How to Give Effective Feedback

B **Balanced**

'Students really like the content of the course and say the lecturer always makes them feel comfortable.'

O **Objective**

'However, 80% of respondents on my survey say that they don't like the room size, because it's too small and they don't have enough desk space for their notebooks.'

O **Observed**

'I've seen this myself in some of my own lectures - I'm elbowing people when I get to the end of a page.'

S **Specific**

'Is there a possibility of contacting Estates to move our lectures to a different venue, perhaps in the Windsor Building Lecture Theatre C, which has a capacity of x and would be more suitable for the number of students that attend this lecture?'

T **Timely**

This feedback has been given at an SSC nearer to the beginning of a year, where there is a possibility for the change to be made in time for the current cohort to enjoy it.